

Kentucky Hospital Association

2023 Annual QUALITY Conference

*Creating a
Culture of
Excellence
for Quality
Healthcare*

March 1-3, 2023

The Campbell House Lexington

1375 S. Broadway | Lexington, KY 40504



**Kentucky
Hospital
Association**



Health Care Quality Improvement Continues



JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

This educational activity is jointly provided by AXIS Medical Education and Kentucky Hospital Association

2023 Annual Quality Conference

Creating a Culture of Excellence for Quality Healthcare

March 1-3, 2023 | Campbell House Lexington | 1375 S. Broadway | Lexington, KY 40504

Overview: Hospitals, physicians, and other health providers are on a continuous journey to improve their services and skills to meet the growing needs of their communities. All of healthcare must unite to seek innovations and to maximize the quality services provided to patients at every level of care. The Kentucky Hospital Association (KHA) 2023 Quality Conference is designed to bring together healthcare stakeholders to provide a better understanding of patients' needs. Together, the hospital community can create a culture of excellence for quality healthcare in Kentucky.

Target audience: CEO, CNO, CMO, management team, quality director, IP director, pharmacist, front-line staff, family engagement team, community group, and other healthcare providers.

Continuing Education Credits

In support of improving patient care, this activity was planned and implemented by AXIS Medical Education and Kentucky Hospital Association. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

ACHE-Qualified

The Kentucky Hospital Association is authorized to award 11 hours of pre-approved ACHE Qualified Education credit (non-ACHE face-to-face) for the March 1-3, 2023, programs toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate.

Special Needs

KHA wishes to take all steps necessary to ensure that no individual with a disability is excluded, denied services, segregated, or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you need any such assistance or services, please contact KHA at 502-426-6220.

Location and Reservations

The Campbell House Lexington
The Barn
1375 S. Broadway
Lexington, KY 40504

Room Reservations:

Booking link: [KYHA Room Block](#)

Hotel phone: 859-255-4281

Room rate: \$124

Room block closes on **January 29, 2023**

Registration & Fees

Register online at www.kyha.com/events

Member:\$250 - entire conference

Member:\$150 - single day of conference

Non-member:\$400 - full conference

Non-member:\$300 - single day of conference

For more information

Deb Campbell at dcampbell@kyha.com or

Tammy Wells at twells@kyha.com



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2023 KHA Quality Conference - Agenda

(Please note the Conference Agenda is on Eastern Time)

Wednesday, March 1

12:00 - 12:45 p.m. ET

Registration and Lunch

12:45 - 1:00 p.m.

Welcome

Deb Campbell, RN-BC, MSN, CPHQ

IP, T-CHEST, CCRN alumna

Vice President, Quality and Health Professions
Kentucky Hospital Association

1:00 - 2:00 p.m.

Quality Leadership in Uncertain Times

Non-certified session

Steven Stack, MD, MBA

Commissioner

Kentucky Department for Public Health

2:00 - 2:15 p.m. - **Break with Sponsors**

2:15 - 3:15 p.m.

Leadership Roles in Creating a Culture of Excellence

Moderator:

Deb Campbell, RN-BC, MSN, CPHQ

IP, T-CHEST, CCRN alumna

Vice President, Quality and Health Professions
Kentucky Hospital Association

Panelists:

Andrea McLerran

Chief Executive Officer

Monroe County Medical Center

Anthony Houston

Chief Executive Officer

CHI Saint Joseph Health

Brad Lincks

Group Chief Executive Officer

The Brook Hospitals

Maria Braman, MD

Chief Medical Officer

Appalachian Regional Healthcare

Objectives:

- Examine leadership perspective on elements of a successful quality program
- Discuss impact of leadership sponsorship/support in transforming culture to a culture of safety
- Explore barriers encountered during the journeys and how they were overcome

- Review examples of changes that were put in place, including successes and those that remain challenging

3:15 - 3:30 p.m. - **Break with Sponsors**

3:30 - 4:30 p.m.

Hospital Rate Improvement Program (HRIP) Update

Non-certified session

Deb Campbell, RN-BC, MSN, CPHQ

IP, T-CHEST, CCRN alumna

Vice President, Quality and Health Professions
Kentucky Hospital Association

Melanie Landrum

Vice President, Data and Health Information Services
Kentucky Hospital Association

Carl Herde

Vice President, Financial Policy
Kentucky Hospital Association

The **Hospital Rate Improvement Program (HRIP)** makes it possible for hospitals to draw down more federal funds so that Medicaid reimbursements will be closer to the average commercial rate rather than the Medicare rate of reimbursement. The funds are tied to quality metrics hospitals must meet in order to receive the improved reimbursement. KHA staff leading this initiative will share the results from 2022 and important details on the 2023 program.

4:30 - 6:00 p.m.

Poster Presentation Display at Vendor Reception

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PointClickCare company leads the way in care coordination by helping care providers connect, collaborate, and share data within their network in real time.

Thursday, March 2

8:00 - 8:45 a.m.

Registration and Breakfast with Sponsors

8:45 - 9:00 a.m.

Welcome

Deb Campbell, RN-BC, MSN, CPHQ

IP, T-CHEST, CCRN alumna

Vice President, Quality and Health Professions
Kentucky Hospital Association

9:00 - 10:00 a.m.

Many Roads Lead to Patient Safety...Charting the Course

Panelists:

Annie Campbell, RN

Quality Manager
Saint Joseph Mount Sterling

Kristin Vinson, MSN, RN

Director of Education and Float Pool
Clark Regional Medical Center

Loree Holland

Director, Patient Experience
St. Elizabeth Healthcare

Objectives:

- Select a staff safety culture assessment to enable interventions to be chosen and initiated which positively affect safety culture
- Enhance your hospital's response to emergencies through the adoption of an initiative to increase the CPR expertise of their staff
- Discuss the importance of hourly rounding in the promotion of a safer environment for patients as well as improving patient satisfaction

10:00 - 10:15 a.m. - Break with Sponsors

10:15 - 11:45 a.m.

Maternal Health in Kentucky

Moderator:

Connie White, MD, MS

Senior Deputy Commissioner
Kentucky Cabinet for Health and Family Services

Panelists:

Emily McClelland, MSN, RN, NE-BC, RNC-OB

Director of Women's Services
Norton Women's and Children's Hospital

Madison Kilby, RN, BSN

IDRPN Nurse
Ephraim McDowell Regional Medical Center

Rhyann Anderson, MSN RNC-OB, C-EFM, MNN, CBC
Director of Obstetrics

Ephraim McDowell Regional Medical Center

Julie Harney, DNP, MSN, RN

Market Director of Women's Services
CHI Saint Joseph Health

Objectives:

- Explain the change model, FOCUS-PCDA, and the DMAIC method
- Summarize how the FOCUS-PCDA model and DMAIC method can be used to prevent maternal harms
- Incorporate the presented methods to obtain physician buy-in when beginning new quality improvement projects
- Recognize bundle components from the Perinatal Hypertension Toolkit
- Identify ways to get bedside nurses involved in preventing maternal harms

11:45 a.m. - 12:00 p.m.

Point Prevalence and other measures from COVID-19

Deb Campbell, RN-BC, MSN, CPHQ

IP, T-CHEST, CCRN alumna

Vice President, Quality and Health Professions
Kentucky Hospital Association

Objective:

- Discuss the future of data reporting for continuous quality improvement

12:00 - 1:00 p.m. - Lunch

1:00 - 2:00 p.m.

Prime Time Prevention: A Falls Reduction

Mary Purdon, RN

Director of Nursing
Fleming County Hospital

Twinetta Nusz, RRT, MHL

Director of Operations
Flaget Memorial Hospital

Paige Cissell

House Manager
Flaget Memorial Hospital

Objectives:

- Recognize the significant impact of patient falls within the healthcare system and why they need to be prevented
- Identify methods or areas in which bedside nurses/staff can become involved in falls prevention

KHA Quality Conference Agenda - continued

- Use ideas presented from Prime Time Prevention and the Falling Leaf Program to create or improve upon your facility's falls prevention efforts

2:00 - 2:15 p.m. - Break with Sponsors

2:15 - 3:15 p.m.

Improving Maternal Health: A Multipronged Approach *Non-certified session*

Jody Rain, MBA-HM, BSN, RN, CEN
Director of Clinical Solutions
PointClickCare

3:15 - 3:30 p.m. - Break with Sponsors

3:30 - 4:30 p.m.

Meeting the Behavioral Health Needs of Our Adolescents

Sherri Boggs, RN, MSN, PMH-BC
Chief Operating Officer
The Brook Hospital - KMI

Jessica Campbell
Director of Quality, Patient Safety and Utilization
Management
UofL Health - Peace Hospital

Objectives:

- Review the benefits of the STAR (Substance Treatment and Recovery) treatment program
- Use statistical data to understand the need for treatment of the vulnerable adolescent patient population
- List strategies to decrease the stigma of mental health
- Discuss the process of establishing an effective protocol between behavioral health and medical partners

4:30 - 5:30 p.m.

Reception and Poster Award Presentation

Friday March 3

8:00 - 8:30 a.m.

Registration and Breakfast with Sponsors

8:30 - 8:45 a.m.

Welcome

Emily C. Henderson, PharmD, LDE
Pharmacy Consultant
Kentucky Hospital Association

8:45 - 9:45 a.m.

Perioperative Opioid Stewardship: Changing the Culture

John M. Edwards III, DNAP, CRNA
Central Kentucky Anesthesia: Acute Pain Service

Lindsay Bowles, RN, BSN
ERAS Nurse Coordinator
Baptist Health Lexington

Emily Sacca, PT, DPT
Assistant Director, Rehab Services
Baptist Health Lexington

James L. Borders, MD, FACP
Chief Medical Officer (retired)
Baptist Health Lexington

Objectives:

- Describe the use of enhanced recovery after surgery protocols to reduce the primary reliance on opioids in the perioperative arena
- Discuss outcomes associated with enhanced recovery after surgery protocols in use at Baptist Health Lexington
- Describe efforts related to reductions in postoperative opioid prescribing at Baptist Health Lexington

9:45 - 10:00 a.m. - Break with Sponsors

10:00 - 11:00 a.m.

Impact of Barcode Scanning Medications upon Removal from Automated Dispensing Cabinets (ADC) and Discrepancy Reduction in the Hospital Setting

Angela Gibson, PharmD
Director of Inpatient Pharmacy
Owensboro Health Twin Lakes Medical Center

Objectives:

- Identify the purpose of utilizing ADC technologies, such as barcode scanning for medication removal
- Identify the impact of implementing barcode screening at the ADC
- Develop implementation practices for your hospital setting

11:00 - 11:15 a.m. - Break with Sponsors

- continued -

KHA Quality Conference Agenda - continued

11:15 a.m. - 12:00 p.m.

C. difficile Education and Process Improvement through Infection Prevention

Amory Scott, PharmD, BCPS

Staff Pharmacist

Taylor Regional Hospital

Shannon Davis, RN

Infection Control Director

Taylor Regional Hospital

Objectives:

- Identify opportunities for improvement and compliance with current C. diff treatment/testing standards

- Develop a multidisciplinary, layered plan for process improvement in the inpatient and outpatient settings
- Evaluate the plan, and discuss or summarize the anticipated sustainability of this plan in the current healthcare climate

12:00 p.m.

Closing Remarks

Deb Campbell, RN-BC, MSN, CPHQ

IP, T-CHEST, CCRN alumna

Vice President, Quality and Health Professions
Kentucky Hospital Association

Quality Conference Sponsors

KHA thanks the Quality Conference Sponsors for their continued support.

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