



# 2020 KHA QUALITY CONFERENCE

## QUALITY THROUGH COLLABORATION

TOGETHER WE WILL HAVE  
ONE POWERFUL VOICE

MARCH 4-6 LEXINGTON, KY  
THE CAMPBELL HOUSE  
CURIO COLLECTION BY HILTON

## FEATURING

14.5 CONTACT  
HOURS

THIS EDUCATIONAL  
ACTIVITY IS JOINTLY  
PROVIDED BY  
AXIS MEDICAL  
EDUCATION  
AND THE KENTUCKY  
HOSPITAL ASSOCIATION

POSTER  
PRESENTATIONS  
FROM LEADERS  
IN QUALITY

PEER  
DISCUSSION  
AND  
NETWORKING

THREE DAY  
EXHIBIT  
BY THE  
FORGIVENESS  
PROJECT

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FEBRUARY 13  
FOR  
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Kentucky Hospital Improvement Innovation Network

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## CONFERENCE OVERVIEW

Hospitals, physicians and other health providers are experiencing the need to improve their services and skills to meet the growing needs of tomorrow's communities. This is a time when all of health care must join together to seek innovations and to maximize the quality services provided to patients at all levels of care.

The Kentucky Hospital Association (KHA) 2020 Quality Conference is designed to bring together all health care stakeholders to provide a better understanding of the patient's needs. With better care and the closure of communication gaps, patient outcomes will continue to improve in Kentucky.

## WHO SHOULD ATTEND

CEOs, CNOs, CMOs, management teams, quality directors, infection preventionists, case managers, pharmacists, front-line staff, family engagement teams, community groups and other health care providers.

## ONLINE CONFERENCE REGISTRATION

Registration for the 2020 KHA Quality Conference will **ONLY BE ACCEPTED** online at **[www.kyha.com/events](http://www.kyha.com/events)**.

Registration Fees	Single Day	Entire Conference	Non KHA Member
Prior to February 13	\$100	\$250	\$200/\$500
February 13 - March 3	\$150	\$350	\$300/\$700

*\*Conference registration fee will be reimbursed to KHIIN hospitals.  
One attendee per hospital. Must register by February 13.*

### Registration Deadline

Registration and payment must be received no later than March 3, 2020. After this date, conference registration cannot be guaranteed.

### Cancellation Policy

Telephone cancellations cannot be accepted. A written notice of cancellation must be provided to Tammy Wells at [twells@kyha.com](mailto:twells@kyha.com).

**No cancellations or refunds will be given after February 28.**

Attendee substitutions permitted with notice prior to March 3.

A fee of \$25.00 will be applied to all cancellations.

### Americans with Disabilities Act (ADA) Compliance

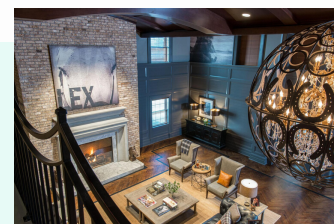
Attendees who require special accommodations to attend this conference should contact the meeting organizer, Ashley Peterson, at [apeterson@kyha.com](mailto:apeterson@kyha.com).

**Need assistance  
registering?  
(502) 992-4370**

## VENUE

**The Campbell House  
Curio Collection by Hilton**

1375 S Broadway, Lexington, KY 40504



Attendees must secure their own overnight accommodations.

Room rate of \$114/night plus tax is guaranteed through February 3. Limited space available.

Call (859) 255-4281  
and reference the  
2020 KHA Quality Conference

**REGISTER NOW [WWW.KYHA.COM/EVENTS](http://WWW.KYHA.COM/EVENTS)**

## SPECIAL EVENTS

### Conference Receptions

**Wednesday, March 4 - 5:00 PM and Thursday, March 5 - 5:20 PM**

Join your fellow colleagues and conference promotional partners for a reception in the Promotional Partners Showcase. Visit more than 20 exhibiting companies and network while enjoying hors d'oeuvres and cocktails.



### Poster Presentations

**Wednesday, March 4 - 12:00 PM until Friday, March 6 - 12:00 PM**

All accepted abstracts will be displayed as posters in the Poster Hall in the Bluegrass Pre-Function area Wednesday at noon until Friday at noon during the conference. Poster authors will be available for questions during the designated hours and during conference receptions.

### The Forgiveness Project Exhibit

**Wednesday, March 4 - 12:00 PM until Friday, March 6 - 12:00 PM**

*The F Word: Stories of Forgiveness* exhibition is a thought provoking collection of arresting images and personal narratives exploring forgiveness in the face of atrocity. Drawing together voices from South Africa, America, Israel, Palestine, Northern Ireland and England, the exhibition examines forgiveness as a healing process, a path out of victimhood and, ultimately, a journey of hope.



## GREEN CONFERENCE

**In an effort to "Go Green" in 2020, KHA will not provide printed copies of conference presentations.**

All presentations will be available to access at [www.kyha.com/kha-quality-conference](http://www.kyha.com/kha-quality-conference).

**REGISTER NOW [WWW.KYHA.COM/EVENTS](http://WWW.KYHA.COM/EVENTS)**

## AGENDA

WEDNESDAY MARCH 4

12:00 PM - 12:30 PM

Registration and Vendors

12:30 PM - 12:45 PM

**Welcoming Remarks**

Carla Donnell, MSN, RN



Carla Donnell, MSN, RN  
Kentucky Hospital Association

Carla Donnell is the Director of Patient Safety, Quality and Health Professions for the Kentucky Hospital Association. She is an energetic nursing leader who demonstrates excellence in nursing practice and clinical competency based on evidence-based practice. Donnell has 23 years' experience in leading the development of and implementing evidence-based practices by leading system initiatives from the "ground up." She has positively impacted the quality of patient care by functioning as a leader, consultant, educator and change agent. Donnell was a critical care nurse for 8 years and a critical care educator for 7 years. She has been an ACLS and BLS Instructor for 20 years.

Donnell earned a Bachelor of Science in Nursing degree in 1997 from Spalding University and a Master of Science in Nursing in 2012 from Bellarmine University.

12:45 PM - 1:45 PM

**Reigniting Readmissions Reductions: Effective Strategies that Go Beyond the Hospital**

Bruce Spurlock, MD

Bruce Spurlock, MD  
President and CEO, Cynosure Health

What are the true drivers of utilization in readmissions? How do you better service patients using tools and resources through collaboration with partners? In this session, Dr. Spurlock will educate the audience on plans to collaborate with partners to create a plan to reduce readmissions.

**At the conclusion of this session, participants will be able to:**

- Discuss the concept of Coopetition and its impact on Delivery System Reform.
- Incorporate non-clinical factors into the plan to reduce avoidable readmissions.
- Outline strategies to work with staff to meet the needs of patients far more completely by using tools, resources and approaches in a redesigned program.

1:45 PM - 2:30 PM

**Public Health 3.0**

Angela T. Dearing, MD, MPH, FACP, FAAP

Angela T. Dearing, MD, MPH, FACP, FAAP  
Assistant Dean of Graduate Medical Education, UK College of Medicine

Public health is what a society does together to ensure the conditions in which everyone can be healthy. Recent stressors on public health are driving many local governments to pioneer a new Public Health 3.0 model in which leaders serve as Chief Health Strategists, partnering across multiple sectors and leveraging data and resources to address social, environmental, and economic conditions that affect health and health equity.

**At the conclusion of this session, participants will be able to:**

- Discuss the evolution of public health in the nation and Kentucky.
- Identify the goals and objectives of Public Health 3.0 and how it differs from previous approaches.

## AGENDA

## WEDNESDAY MARCH 4 - CONTINUED

2:30 PM - 3:15 PM



Connie White, MD, MS, FACOG

**Overview of Maternal Mortality in Kentucky and Strategies for Change**

Connie White, MD, MS, FACOG  
Deputy Commissioner for Clinical Services  
Kentucky Department for Public Health

Kentucky ranks first (worst) in the country in health outcomes for expectant mothers according to the Centers for Disease Control and Prevention (CDC). Over fifty percent of these deaths are due to maternal Opioid Use Disorder (OUD), lack of access to prenatal OUD treatment and poor transitions in the perinatal period.

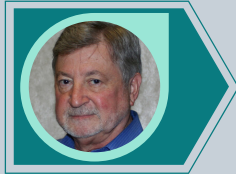
**At the conclusion of this session, participants will be able to:**

- Discuss local challenges and health equity opportunities in Kentucky for pregnant and parenting women with opioid use disorder, their infants, and families.
- Outline strategies for improvement in maternal mortality in Kentucky.

3:15 PM - 3:30 PM

**Break with Vendors**

3:30 PM - 5:00 PM



Charlie Kendell, MPA

**Transitions of Care Interactive Discussion: Listening to Different Voices**

Charlie Kendell, MPA  
External Communications Liaison, Kentucky Hospital Association

The social determinants of health are the economic and social conditions that influence individual and group differences in health status. In this session, Kendell will discuss the use of social determinant factors with active audience participation to look at new approaches to helping patients achieve optimal health.

**At the conclusion of this session, participants will be able to:**

- Review social determinant factors that prevent discharged patients from achieving health.
- Explore new approaches utilized by hospitals to meet patient needs outside the hospital.

5:00 PM

**Conference Reception**

- Hors d'oeuvres and cocktails
- Poster presentations
- Promotional partner showcase
- Networking

Hosts  
Deborah Rouser and  
Rod Weiland  
Thrombosis Area Managers





## AGENDA

### THURSDAY MARCH 5

7:30 AM - 8:15 AM

Registration and Breakfast with Vendors

8:15 AM - 8:30 AM



Bud Warman, Jr., FACHE



#### Welcoming Remarks

Harold "Bud" Warman, Jr., FACHE  
Kentucky Hospital Association

Bud Warman joined the KHA staff in 2019 as Vice President. Warman oversees work in Quality, Rural Policy and Member Services. Previously, he served as President and CEO of Highlands Health System in Prestonsburg, Kentucky, a rural, not-for-profit, community-owned health system serving Floyd, Johnson, Martin and Magoffin Counties in Eastern Kentucky. Under Warman's leadership, Highlands expanded its services to outreach clinics in the Highlands service area, recruited and retained needed physicians who provide care in the community, initiated vital services and accomplished numerous physical improvements to the hospital. Most recently, Warman led the successful expansion of interventional cardiology and medical oncology programs. He was instrumental in the growth of Highlands during his 22 years of leadership.

Warman graduated from West Virginia University and earned a Masters of Health Care Administration from Xavier University. Additionally, he is Past Chair of the Kentucky Hospital Association Board of Trustees.

8:30 AM - 9:30 AM



Thomas Evans, MD, FAAP

#### Radical Redesign

Thomas Evans, MD, FAAP  
President and CEO, Iowa Healthcare Collaborative (IHC)

Dr. Evans will focus on how healthcare can prepare for the future through value-based reimbursement, provider and community alignment, care coordination and sustainability.

**At the conclusion of this session, participants will be able to:**

- Defend the case for change.
- Explore the CMS 12th Scope of Work and its impact on health care reform.

9:30 AM - 10:30 AM



Donna Meador, MSN, RN,  
CENP, CPHQ



#### Leading Your Hospital Through Quality Improvement Change – The Journey

Donna Meador, MSN, RN, CENP, CPHQ

Hospitals, physicians and other health care providers are experiencing the need to improve the services and skills they previously offered to meet the growing needs of tomorrow's communities. This is a time when all of healthcare needs to crowd together to seek innovations and maximize the quality service provided to patients at all levels of care. This interactive session will walk through what the opportunities are to continue to affect change through patient care and engagement.

**At the conclusion of this session, participants will be able to:**

- Discuss specific best practice tools and strategies that have important impacts on patient safety and quality care.

10:30 AM - 11:00 AM

Break with Vendors

11:00 AM - 11:45 AM



Carla Donnell, MSN, RN



#### The Journey Continues – Sustainability

Carla Donnell, MSN, RN  
Director of Patient Safety, Quality and Health Professions  
Kentucky Hospital Association

This session will define quality improvement in health care and describe important quality improvement considerations, components, and tools and identifies quality improvement essentials for sustainability.

**At the conclusion of this session, participants will be able to:**

- Describe sustainability efforts for quality improvement initiatives.

# AGENDA

## THURSDAY MARCH 5 - CONTINUED

11:45 AM - 1:15 PM

Lunch and Vendors - DNV - GL

1:15 PM - 1:30 PM



Carla Donnell, MSN, RN



### Next Steps in Quality

Carla Donnell, MSN, RN

Director of Patient Safety, Quality and Health Professions

Kentucky Hospital Association

Looking to the future, Donnell will discuss the next steps of Kentucky Hospital Association's Quality Improvement activities. She will unfold the strategic plan for moving Kentucky quality into a new era.

**At the conclusion of this session, participants will be able to:**

- Discuss KHA Quality Strategic Plan.

1:30 PM - 1:45 PM



Deborah Campbell, RN-BC, MSN,  
CPHQ, T-CHEST, CCRN



### Kentucky Hospital Association's Sepsis Initiative

Deborah Campbell, RN-BC, MSN, CPHQ, T-CHEST, CCRN

Quality and Infection Prevention Improvement Advisor

Kentucky Hospital Association

What is the KHA Sepsis Initiative? Attend this session to learn the future plan of the program and how you can participate.

**At the conclusion of this session, participants will be able to:**

- Be aware of current plans to support hospitals in improving sepsis processes and outcomes.

1:45 PM - 2:15 PM

Break with Vendors

2:15 PM - 3:15 PM



Donna Fick, PhD, GCNS-BS,  
FGSA, FAAN

### Incorporating the Age-Friendly 4 M's Into Your Care

Donna Fick, PhD, GCNS-BS, FGSA, FAAN

Distinguished Professor College of Nursing

Elouise Ross Eberly Professor of Nursing

Professor, College of Medicine, Department of Psychiatry

Pennsylvania State University

What does it mean to be age-friendly and how can you incorporate this into your current care model? The United States is aging. The number of older adults, individuals ages 65 years and older, is growing rapidly. As people age, care often becomes more complex. Health systems frequently are not prepared for this complexity, and older adults suffer a disproportionate amount of harm while in the care of the health system. From this session participants will learn the business case for creating an age-friendly health system as well as assessing the 4 Ms (What Matters, Medication, Mentation, Mobility).

**At the conclusion of this session, participants will be able to:**

- Describe and discuss the local and national business case and human case for creating age-friendly care in their health system.
- Discuss delirium assessment and prevention integrated within the 4 Ms of Age-Friendly Care and a person-centered approach.
- Identify how to assess and act on the 4 Ms of Age-Friendly Care national initiative (What Matters, Medication, Mentation, Mobility).
- Identify barriers and facilitators to translating age-friendly care into bedside clinical practice.

# AGENDA

## THURSDAY MARCH 5 - CONTINUED

3:15 PM - 4:15 PM



David Ham, MD, MPH

### **Strategies to Prevent Hospital-Onset Staphylococcus aureus Bloodstream Infections and an Ongoing Collaborative Implementing these Approaches**

David Ham, MD, MPH

Medical Office, Division of Healthcare Quality Promotion, Prevention and Response Branch, Antimicrobial Resistance Team  
Centers for Disease Control and Prevention

Infection control practices should be reinforced on an ongoing basis, including the use of competency-based training and monitoring of adherence with feedback of results for practices including hand hygiene, environmental cleaning and disinfection and use of personal protective equipment. This session will present best practices to prevent bloodstream infections.

**At the conclusion of this session, participants will be able to:**

- Describe S. aureus background information and surveillance data.
- Review key findings from an investigation of hospital-onset MRSA bloodstream infections.
- Review strategies to prevent hospital-onset Staphylococcus aureus bloodstream infections in acute care facilities.

4:15 PM - 5:20 PM



Jennifer Coldren, MPH, CPXP

### **Making the Case for Building Quality Improvement Expertise**

Jennifer Coldren, MPH, CPXP

Consultant, Quality Improvement, Children's Hospital Association

This session will provide an overview of the benefits of and resources available for individuals to build their quality improvement expertise. It will provide specific methods to optimize collaboration and how to integrate a quality improvement lens into the everyday work and operations of a hospital.

**At the conclusion of this session, participants will be able to:**

- Summarize the need for specific quality improvement expertise.
- Explain several avenues to build improvement capacity in an organization.

5:20PM

### **Conference Reception**

- Hors d'oeuvres and cocktails
- Poster presentations
- Promotional partner showcase
- Networking

Host  
Noah Grimes  
IKROCC





## AGENDA

FRIDAY MARCH 6

8:00 AM - 8:30 AM

Registration and Breakfast with Vendors

8:45 AM - 9:00 AM

**Welcoming Remarks**

Carla Donnell, MSN, RN

9:00 AM - 9:45 AM



Allen Brenzel, MD, MBA

### Strategies and Update of the Kentucky Opioid Response Effort (KORE) and the Statewide Opioid Stewardship Program

Allen Brenzel, MD, MBA

Office of the Commissioner, Department of Behavioral Health and Developmental and Intellectual Disabilities, Cabinet for Health and Family Services

Dr. Brenzel will discuss the current status of the opioid epidemic in Kentucky and the strategies that Kentucky has implemented to address this issue. The strategies he will address include access to full continuum of high-quality, evidence-based opioid prevention, treatment, recovery support services and the reduction of opioid overprescribing in the commonwealth.

**At the conclusion of this session, participants will be able to:**

- Identify Kentucky's legislation as it relates to opioid prescribing.
- Explain Kentucky's opioid treatment resources available to providers and patients.

9:45 AM - 10:45 AM



Alex Elswick

### Addiction Doesn't Discriminate, But Recovery Definitely Does: Alex's Story

Alex Elswick, Voices of Hope

As a person in long-term recovery from substance use disorder, Elswick is passionate about helping others find the hope that is possible in recovery. Hear his personal story of addiction and recovery.

**At the conclusion of this session, participants will be able to:**

- Examine addiction and recovery from the perspective of the patient.
- Discuss compassionate care from the perspective of the patient.

10:45 AM - 11:00 AM

**Break with Vendors**

11:00 AM - 12:00 PM



Amy Perpich, PharmD, BCPS

### Transitions of Care: It's More than Just Medication Reconciliation

Amy Perpich, PharmD, BCPS

Pharmacy Clinical Manager, Norton Healthcare

Cathy Hanna, PharmD

Director of Education and Research, American Pharmacy Services Corporation

In concert with physicians, nurses and others who contribute to the overall medical care of patients, pharmacists optimize medication therapy. This translates into improved outcomes, reduced readmissions and the overall goal of improved quality of life for patients. Transitions of care programs are designed to provide continuity of care to patients as they move from inpatient hospital settings to their home or other care settings.

**At the conclusion of this session, participants will be able to:**

- Explain the role of pharmacists in improving transitions of care.
- Identify metrics that can be utilized to justify pharmacists in a transitions of care role.



Cathy Hanna, PharmD

# AGENDA

FRIDAY MARCH 6 - CONTINUED

12:00 PM - 1:15 PM

Lunch and Vendors  
**Discussion, Networking and Questions**

1:15 PM - 2:15 PM



Navjot Vidwan, MD, MPH



Julianne Green, MD, PhD

## **Outpatient Antimicrobial Stewardship and Quality Improvement: A Perfect Match!**

Navjot Vidwan, MD, MPH

Associate Professor, Department of Pediatrics  
Divisions of Infectious Diseases and Hospital Medicine  
Norton Children's Hospital/University of Louisville

Julianne Green, MD, PhD

Assistant Professor, Department of Pediatrics  
Division of Pediatric Infectious Diseases, University of Louisville

The Core Elements of Outpatient Antibiotic Stewardship provides a framework for antibiotic stewardship for outpatient clinicians and facilities that routinely provide antibiotic treatment. Antibiotic stewardship is the effort to measure and improve how antibiotics are prescribed by clinicians and used by patients. Improving antibiotic prescribing involves implementing effective strategies to modify prescribing practices to align them with evidence-based recommendations for diagnosis and management.

**At the conclusion of this session, participants will be able to:**

- Utilize quality improvement tools to implement an outpatient antibiotic stewardship program within an organization.

2:15 PM - 3:15 PM



Angela Gibson, PharmD, MBA



Frieda Hutchins, PharmD



Megan Hull, PharmD

## **Pharmacist Interventions to Promote Patient Adherence for Long Term Antibiotic Infusion Therapy**

Angela Gibson, PharmD, MBA

Director of Pharmacy, Twin Lakes Regional Medical Center

## **Implementation of an Antimicrobial Stewardship Newsletter: Staff Education and Antimicrobial Use Reporting**

Frieda Hutchins, PharmD, Clinical Pharmacist/MTM Pharmacist  
Hardin Memorial Health

## **Assessing the Impact of Molecular Testing on Antimicrobial Stewardship in the Treatment of Pneumonia**

Megan Hull, PharmD, PGY1 Pharmacy Practice Resident  
CHI Saint Joseph Health

Antimicrobial stewardship is the systematic effort to educate and persuade prescribers of antimicrobials to follow evidence-based prescribing in order to stem antibiotic overuse and thus antimicrobial resistance. This panel of pharmacists will discuss the importance of patient adherence to infusion therapy, the role of molecular testing in antimicrobial use and bring awareness to new initiatives and practices surrounding prescribing. These pharmacists participated in the Society of Infectious Diseases Pharmacists AMS Certification program, sponsored by K-HIIN.

**At the conclusion of this session, participants will be able to:**

- Explain the importance of patient adherence when receiving long-term antibiotic infusion therapy to facilitate an increased awareness of existing AMS initiatives.
- Improve prescribing practices of antimicrobials through education.
- Assess outcomes by tracking antibiotic usage and days of therapy.
- Describe the use of molecular testing as a component of antimicrobial stewardship at a community hospital.

3:15 PM - 3:30 PM

Closing Remarks

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An American Heart Association®  
and Laerdal® Program



# SAVE THE DATE

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to form . . .*

## ONE Powerful Voice

Kentucky Hospital  
Association's 91st  
Annual Convention



**MAY 21-22, 2020**

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