

Webinar

April 18, 2019

10:00 AM - 12:00 PM ET

Fee: \$185

Login information:
Provided after registration

Registration online:
www.kyha.com/events



A Law Every Hospital Should Know, Complying with OCR Section 1557 and the CMS Hospital CoPs

General Overview: This webinar will discuss a law that applies to all hospitals, including critical access hospitals and other health care providers such as physician offices and nursing homes. Have you posted the required two signs, amended the patient rights statement, trained your staff and implemented your policies yet? Have you selected an employee, such as a patient advocate, to address any grievances on discrimination?

The program addresses a civil rights law for health care providers and others and discusses nondiscrimination, required signs and notices, interpreters and more under Section 1557 of the Affordable Care Act. The law forbids discrimination based on sex, race, color, national origin, age and disability. It builds on long-standing and familiar federal civil rights laws. This is the first law to prohibit discrimination on the basis of sex (which includes gender, gender identity and sex stereotyping) in covered health programs and activities. Sex discrimination also includes discriminatory treatment on the basis of pregnancy, false pregnancy, termination of pregnancy, recovering from pregnancy, childbirth and related medical conditions.

This program will help meet the education requirements to ensure your employees know and follow this law. Attendees will discuss case scenarios and receive resources such as a sample notice, a sample grievance procedure and a list of each state's 15 taglines, which are available in 64 languages from the Office of Civil Rights (OCR).

Objectives:

- Recall that CMS has proposed changes to the hospital CoPs regarding the Section 1557 rules on nondiscrimination
- Discuss that hospitals are required to post a sign regarding nondiscrimination
- Describe that the hospital must 15 taglines so patients are aware they are entitled to an interpreter at no cost
- Recall that the Office of Civil Rights is the main enforcer of Section 1557
- Discuss that the hospital must have a person in charge to work with patients who file a grievance related to nondiscrimination

Faculty:

Sue Dill Calloway, RN, AD, BA, BSN, MSN, JD, CPHRM, CCMSCP Attorney at Law is currently the Medical-Legal Consultant and President of Patient Safety and Healthcare Consulting and Education. She is also the past chief learning officer and a current board member for the Emergency Medicine Patient Safety Foundation.

She has been employed in the nursing profession for more than 30 years. Ms. Calloway has legal experience in medical malpractice defense for physicians, nurses and other health professionals.

Ms. Calloway received her AD in nursing from Central Ohio Technical College. Her BA, BSN, MSN (summa cum laude) and JD (with honors) degrees are from Capital University in Columbus. She is a member of many professional organizations. She has authored over 102 books and has published many articles. She is a frequent lecturer on healthcare issues.

Issues covered:

- Interpreters
- Two (2) required signs
- Required person to handle complaints
- Assistive devices such as magnifying glasses
- OIG cases against hospitals
- Discrimination prevention
- Revision of complaint policy
- Policies required
- Training required
- Revised admission process

Intended Audience:

Risk Manager, Patient Advocates, Consumer Advocates, Healthcare Attorneys, Compliance Officer, Chief Medical Officer, CEO, COO, CNO, Nurse Managers, ED Managers, Physicians, Mid Levels, Policy Committee, Nurses, Nurse Supervisors, Director of Registration, Director of Physician Office Practices, human Resources, Person in charge of Interpreting Services, Director of Education, and anyone else involved in complying with federal laws and the hospital CoPs.

Continuing Education Credit:

This program is approved by the Kentucky Board of Nursing for 2.4 contact hours, program offering number 5-0023-1-20-150. The Kentucky Board of Nursing approval of individual nursing education provider does not constitute endorsement of program content. Participants must attend the entire session and complete the evaluation. Those desiring continuing education credit must have nursing license number.

For more information contact Tammy Wells at: 502-426-6220 or via email twells@kyha.com